

Employers Can Register For Electronic National Medical Support Notices

September 29, 2022

The electronic National Medical Support Notice ("**e-NMSN**") process is a free, voluntary electronic exchange of National Medical Support Notices ("**NMSNs**") between state child support agencies and employers, third-party providers, plan administrators, and unions. The HHS Office of Child Support Enforcement ("**OCSE**") has issued FAQs about e-NMSN, which went live in February 2022, that highlight its potential benefits and how it operates. The FAQs state that OCSE places NMSN files from child support agencies on the employer's designated secure server. After the employer completes the NMSN forms, OCSE picks up the NMSN files from the employer's server and transmits them to the child support agency's secure server. Along with the benefits associated with being able to administer NMSNs virtually, the FAQs state e-NMSN allows child support agencies to notify employers that health coverage is no longer ordered or is no longer enforced by the child support agency. An employer or plan administrator can register to use e-NMSN by completing the [agreement and profile form](#) and emailing it to [\[email protected\]](#).

The Office of Child Support Enforcement FAQs are available [here](#).